

# Careers in the Supply Chain

## WAREHOUSE WORKER

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**National Occupational Classification Code – 9619**

**Alternative Titles:**

- Warehouse helper
- Label box packer
- Parcel marker, labourer
- Packager, sorter



## Industry Description

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Warehouse Workers clean up, package and perform other activities in processing, manufacturing and warehousing.

## General Job Description

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Warehouse Workers perform material-handling, clean-up, packaging and other elemental activities in processing and manufacturing.

## Job Functions

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Warehouse Workers perform some or all of the following duties:

- Transport raw materials, finished products and equipment throughout the plant, manually or using powered equipment
- Check and weigh materials and products
- Sort, pack, crate and package materials and products
- Assist machine operators, assemblers and other workers
- Clean work areas and equipment
- Perform other labouring and elemental activities

## Physical Demands Analysis

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- Good-to-excellent physical condition
- Manual dexterity
- Ability to get along well with others
- Good communication skills
- Ability to work with a sense of urgency

## Position Expectations

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| Essential Skills    |   |
|---------------------|---|
| Reading Text        | 1 |
| Document Use        | 2 |
| Computation         | 2 |
| Writing             | 1 |
| Oral Communication  | 2 |
| Thinking Skills     | 2 |
| Working with Others | 2 |
| Computers           | 2 |
| Continuous Learning | 2 |

Scale: 0 = n/a, 1 = minimal, 2 = moderate, 3 = high

## Salary Range

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Visit Working in Canada, at <http://workingincanada.gc.ca/welcome.do?lang=en>, to get current information about this position, including salary information.

## Pre-employment Skills

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- Completion of secondary school is usually required.
- Previous clerical experience or experience as a production worker may be required.

Find information about supply chain-related educational offerings across Canada in the CSCSC's education compendium, at <http://www.supplychaincanada.org/en/education-information>.

## Career Levels/Years of Experience

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| Career Levels | Position                  | Average Experience |           |
|---------------|---------------------------|--------------------|-----------|
|               |                           | From               | To        |
| 10            | Site Manager              | 7 years            |           |
| 9             | Operations Manager        | 5 years +          |           |
| 8             | Cross Functional Training | 4 years +          |           |
| 7             | Area/Department Manager   | 4 years +          |           |
| 6             | Manager Trainee           | 4 years            |           |
| 5             | Team Leader (Supervisor)  | 3 years            |           |
| 4             | Team Leader Trainee Roles | 2 years            | 4 years   |
| 3             | Cross Functional          | 1 year             | 3 years   |
| 2             | Clerical                  | 3 months           | 3 years + |
| 1             | Clerk                     | 3 months           | 1 year+   |

## References

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- NOC (National Occupational Classification Codes), Government of Canada – <http://www5.hrsdc.gc.ca/NOC/English/NOC/2011/Welcome.aspx>
- Essential Skills – <http://www.hrsdc.gc.ca/eng/workplaceskills/LES/index.shtml>